

# Electric Assistance Program System Benefits Charge Reconciliation Report March 2012

Public Service of NH	
Retail Delivery KWHs	632,034,138
SBC Low Income EAP Rate	\$ 0.0015
SBC Low Income EAP Billed Amount	\$ 948,051.21
Interest on 10% Reserve Fund Balance <sup>(1)</sup>	151.50
<b>SBC Low Income EAP Funding</b>	<b>\$ 948,202.71</b>
EAP Costs	
Discounts Applied to Customers' Bills	\$ 931,931.90
Payments to Community Action Agencies	113,971.99
Incremental Program Expenditures	3,891.62
Pre-program Arrears Recovery	-
<b>Total EAP Costs</b>	<b>1,049,795.51</b>
<b>SBC Low Income EAP Balance (Expenses exceeded revenues)</b>	<b>\$ (101,592.80)</b>
<b>Total amount due from State Treasury</b>	<b>\$ 101,592.80</b>
Program to Date Reserve Balance	\$ 372,886.38
<sup>(1)</sup> Interest on reserve at 0.47970%	
$\$372,886.38 * 0.47970\% * 31/366 = \$151.50$	

**PUBLIC SERVICE OF NEW HAMPSHIRE**  
**Electric Assistance Program**  
**Number of Active EAP Participants by Discount Tier Levels and Amounts**  
**As of March 31, 2012**

	<u>Number of Active Participants</u>	<u>Discount Tier*</u>	<u>% per Tier Participants To Total Participants</u>	<u>Discount Amount</u>	<u>% per Tier Discount To Total Discounts</u>
	299	1	1.1%	\$ 1,415.14	0.2%
	3,847	2	14.2%	24,712.35	2.7%
	4,737	3	17.5%	76,522.59	8.2%
	5,690	4	21.0%	160,816.89	17.3%
	6,334	5	23.4%	259,851.20	27.9%
	<u>6,147</u>	6	<u>22.7%</u>	<u>408,613.73</u>	<u>43.8%</u>
<b>TOTAL</b>	27,054		100.0%	\$ 931,931.90	100.0%

**\*Discount Levels for PSNH:**

<u>Tier</u>	<u>Discount</u>	<u>% of Federal Poverty Guidelines</u>
1	5%	176% to 185%
2	7%	151% to 175%
3	18%	126% to 150%
4	33%	101% to 125%
5	48%	76% to 100%
6	70%	Up to 75%

**PUBLIC SERVICE OF NEW HAMPSHIRE**  
**Electric Assistance Program**  
**Aging Comparison Between EAP and Other Residential Customers**  
**As of March 31, 2012**

	<u>EAP</u>		<u>Non-EAP</u>	
Average Bill (current month)	\$	76.98	\$	103.82
Average Past Due Amount	\$	219.51	\$	221.96
Total Included Accounts Receivable <sup>(1)</sup>	\$	2,094,602.84	\$	40,593,666.03
Number of Accounts <sup>(1)</sup>		27,208		390,999
Percent Past Due:	39.71%	10,804	17.66%	69,050
% Past due 30 days	33.34%	3,602	45.66%	31,528
% Past due 60 days	24.47%	2,644	27.64%	19,086
% Past due 90 days	42.19%	4,558	26.70%	18,436

<sup>(1)</sup> Includes all accounts.

**PUBLIC SERVICE OF NEW HAMPSHIRE  
ELECTRIC ASSISTANCE PROGRAM  
ADMINISTRATION COSTS**

**ONGOING ADMINISTRATION COSTS - PSNH PY 2011 - 2012**

Information Technology  
Program Administration  
Brochures  
Training  
Other

**TOTAL EAP ONGOING ADMINISTRATION COSTS**

**SBC REVENUES COLLECTED (including Interest on Reserve)**

	<u>For the Quarter Ending March 31, 2012</u>			<u>Cumulative Costs From Oct. 1, 2011 to March 31, 2012</u>		
	Incremental	Non-Incremental	Total	Incremental	Non-Incremental	Total
\$	-	\$ -	\$ -	\$ -	\$ -	\$ -
\$	7,382.84	\$ 8,775.34	\$ 16,158.18	\$ 15,270.47	\$ 16,777.22	\$ 32,047.69
\$	-	\$ -	\$ -	\$ -	\$ -	\$ -
\$	-	\$ -	\$ -	\$ -	\$ -	\$ -
\$	-	\$ -	\$ -	\$ -	\$ -	\$ -
<b>\$</b>	<b>7,382.84</b>	<b>\$ 8,775.34</b>	<b>\$ 16,158.18</b>	<b>\$ 15,270.47</b>	<b>\$ 16,777.22</b>	<b>\$ 32,047.69</b>
			\$ 2,962,693.17			\$ 5,729,506.79